



DOMESTIC VIOLENCE COUNTS REPORT NEW YORK SUMMARY

On September 10, 2020, 99 out of 99 (100%) identified domestic violence programs in New York participated in a national count of domestic violence services conducted by the National Network to End Domestic Violence (NNEDV). Services provided by domestic violence programs looked different in 2020, as frontline advocates navigated unforeseen challenges due to the COVID-19 pandemic and other crises. The following figures represent the information shared by the participating programs about the services they provided during the 24-hour survey period.

8,313 Victims Served in One Day

4,008 adult and child victims of domestic violence found refuge in emergency shelters, transitional housing, or other housing provided by local domestic violence programs.

4,305 adult and child victims received non-residential assistance and services, including counseling, legal advocacy, children’s support groups, and more.

Table 1: Services Provided on 9/10/20	% of Programs Providing Services
Emergency Shelter	60%
Court Accompaniment or Legal Advocacy	52%
Support/Advocacy Related to Public Benefits/TANF/Welfare	51%

2,110 Hotline Contacts Received

Domestic violence hotlines are a lifeline for victims in danger, providing support, information, safety planning, and resources via phone, chat, text, and/or email. During the 24-hour survey period, hotline staff in New York received 2,110 contacts, averaging 88 contacts per hour.

“We’ve worked with an immigrant survivor for years, providing an attorney to guide her through the citizenship process. She has a green card and her divorce is in process. She told us, ‘I am finally getting my life back. I look forward to what the future has to bring.’”

653 Individuals Attended Prevention and Educational Trainings

Community education is essential to raising awareness about domestic violence and the resources that are available to victims, while promoting prevention strategies. On the survey day, local domestic violence programs educated 653 individuals in communities across New York. Advocates provided 53 trainings that addressed domestic violence prevention, early intervention, and more.

1,921 Unmet Requests for Services in One Day

Victims made 1,921 requests for services—including emergency shelter, housing, transportation, childcare, legal representation, and more—that could not be provided because programs lacked the resources to meet victims’ needs. Approximately 39 percent of these unmet requests were for housing or emergency shelter.

Greatly increased funding would enable domestic violence programs to provide comprehensive services to all survivors seeking help and to prevent violence in their communities.